

CHARGER PRO-SERIES LIMITED WARRANTY

All Cities Water Treatment, Inc.

KEEP WITH YOUR INSTALLATION RECORDS

Water softener & filtration system

Clack control valve: **5 years**

Clack mineral tank & brine tank: **10 years**

ACWT plumbing labor & workmanship: **2 years**

IF YOU NEED WARRANTY SERVICE

Contact ACWT with your name, installation address and date, and a description of the issue. ACWT may inspect and diagnose the system to determine whether the condition is covered by a manufacturer equipment warranty, the ACWT workmanship warranty, normal maintenance, or a non-warranty condition.

(858) 694-0929 | www.allcitieswater.com

LIMITED EQUIPMENT & INSTALLATION WARRANTY

WHAT IS COVERED

CLACK CONTROL VALVE - 5 YEARS

Warranted against defects in materials and workmanship for five (5) years, subject to Clack's applicable warranty terms, operating requirements, and exclusions.

CLACK MINERAL TANK - 10 YEARS

Warranted against defects in materials and workmanship for ten (10) years, subject to Clack's applicable warranty terms, operating requirements, and exclusions.

CLACK BRINE TANK - 10 YEARS

Warranted against defects in materials and workmanship for ten (10) years, subject to Clack's applicable warranty terms, operating requirements, and exclusions.

TWO-YEAR ACWT PLUMBING CONNECTIONS & INSTALLATION WORKMANSHIP

ACWT will repair, at no labor charge, a leak or installation-related failure that ACWT determines resulted directly from workmanship associated with plumbing connections originally supplied and installed by ACWT. This coverage does not apply to pre-existing plumbing, existing shutoff valves, pressure regulators, hose bibs, water mains, drain systems, household piping, fittings not installed by ACWT, or components outside the original installation scope.

MANUFACTURER WARRANTY SERVICE

For an approved manufacturer's warranty claim, ACWT will assist with repair or replacement of the covered component. Except for work specifically covered by the two-year ACWT installation workmanship warranty, manufacturer equipment warranties do not automatically include diagnostic, travel, removal, reinstallation, shipping, or labor charges.

Repair or replacement does not restart or extend the original warranty period unless required by law or expressly provided by the manufacturer.

WHAT IS NOT COVERED

1. Freezing, fire, flooding, earthquake, excessive heat, weather exposure, or other external causes.
2. Excessive water pressure, pressure surges, water hammer, or improper electrical supply.
3. Misuse, abuse, neglect, accidental damage, or failure to maintain the system.
4. Unauthorized alteration, relocation, repair, modification, or service by a party other than ACWT.
5. Sediment, sand, iron, manganese, sulfur, bacteria, or contaminants outside the system's intended treatment capability.
6. Changes in municipal or private incoming water conditions after installation.
7. Failure of existing household plumbing or components not supplied and installed by ACWT.
8. Normal depletion or replacement of treatment media; salt bridging, salt mushing, foreign material, or debris in the brine tank.
9. Cosmetic damage that does not affect system operation.

TREATMENT MEDIA

Ion-exchange resin, catalytic carbon, and other treatment media are consumable materials. Their useful life varies with hardness, chlorine or chloramine concentration, water consumption, regeneration frequency, sediment, iron, manganese, incoming water chemistry, municipal treatment changes, and contaminant loading. Gradual loss of capacity or performance from normal exhaustion, oxidation, fouling, or contaminant exposure is routine maintenance and is not a manufacturing defect.

MANUFACTURER TERMS, WARRANTY OWNERSHIP & LEGAL RIGHTS

Manufacturer warranties remain subject to the manufacturer's applicable terms, conditions, exclusions, operating limits, and claim procedures. This warranty applies to the original purchaser at the original installation location unless otherwise stated in writing. Manufacturer warranty rights remain subject to the manufacturer's applicable provisions. Nothing in this warranty is intended to reduce or eliminate rights provided under applicable California law.

SYSTEM RECORD Charger Pro-Series | Control valve: Clack WS1 / Matrix Series

Customer: _____ Installation address: _____

Installation date: _____ Mineral tank size: _____ Installer: _____